APP

soundcore

GET IT ON Google Play

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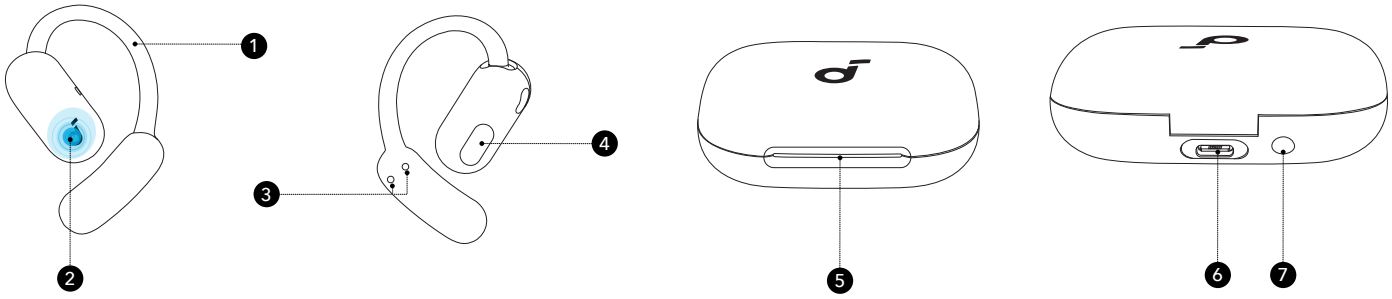
Download on the App Store

Apple and the Apple logo are trademarks of Apple Inc.

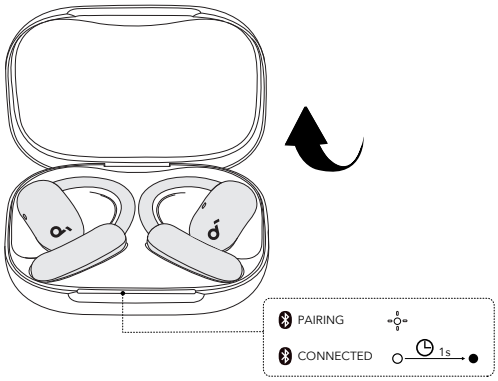
Download the soundcore app to adjust EQ settings, experience Gaming Mode, customize touch controls, update firmware, and explore more features.
If your earbuds cannot connect with the soundcore app, try re-installing the app or updating it to the latest version available in your mobile app store.
Download the app via http://dl-soundcore.soundcore.com/qcdl?flow=soundcore

OVERVIEW



1. Adjustable Ear Hook
2. Touch Area
3. Charging Contactors
4. Sound Outlet
5. LED Light Strip
6. USB-C Charging Port
7. Charging Case Button

POWERING ON & PAIRING



1. Open the charging case. The earbuds will automatically power on and enter Bluetooth pairing mode.

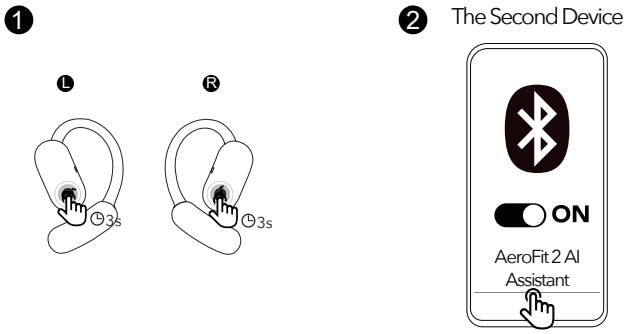
2. Select **"AeroFit 2 AI Assistant"** on your device's Bluetooth list to connect. During pairing, the LED light strip on the charging case will start flashing. Once the pairing is successful, the LED light strip will stay on for 1 second before turning off.

NOTE:

Once connected, the earbuds will automatically reconnect to your device every time you open the charging case, as long as you haven't deleted the pairing history from your device.

DUAL CONNECTIONS

To connect your earbuds with two Bluetooth devices at the same time, there are two methods:



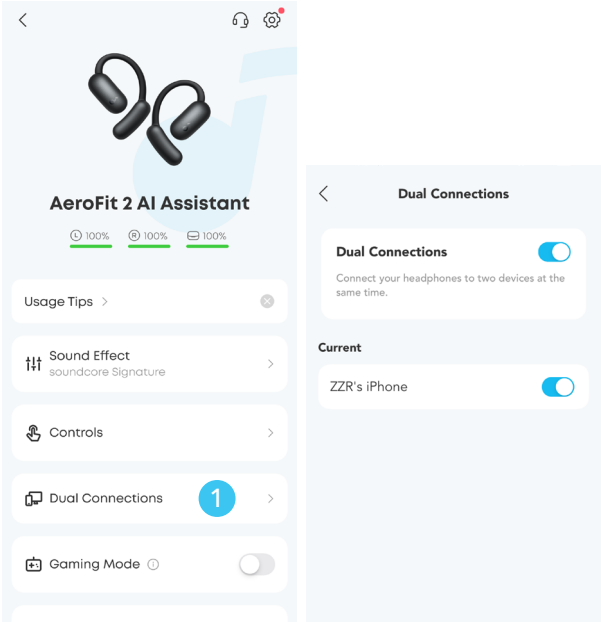
Method 1: Manually Pair with the Second Device

While wearing the earbuds, press and hold the touch control areas on both earbuds for 3 seconds until you hear a sound prompt for pairing mode. You can then proceed to pair with the second device.

NOTE:

If your earbuds have been connected to two devices, remove at least one before pairing with a new device.

Method 2: Use the soundcore App

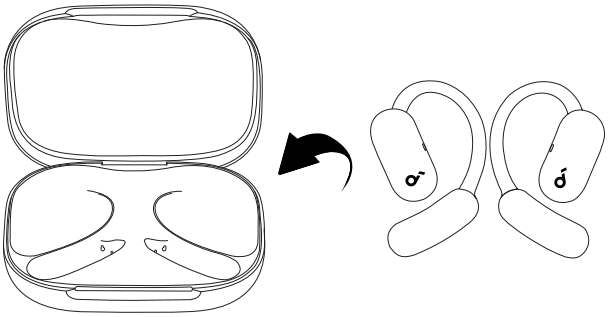


In the soundcore app, tap **Dual Connections** on the main interface, then proceed to **Connect New Device**.

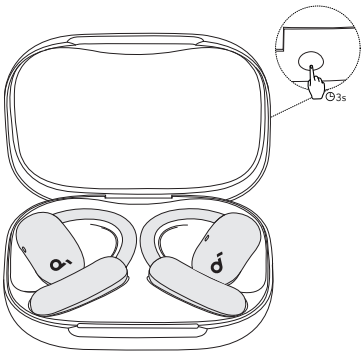
NOTE:
Dual Connections feature is enabled by default.

MANUAL PAIRING

To manually enter Bluetooth pairing mode:



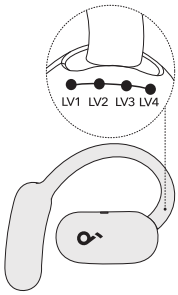
1. Return the earbuds to the charging case.



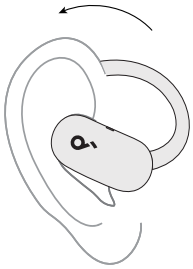
2. Leave the case open, then press and hold the charging case button for 3 seconds.

3. The earbuds will enter pairing mode. Proceed to pair with your device.

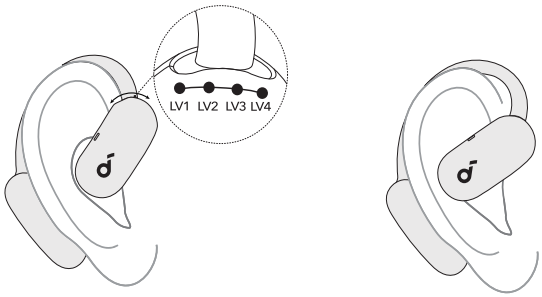
WEARING



1. Pick up the earbuds and slide the ear hooks all the way to the LV4 position, which offers the largest fit.

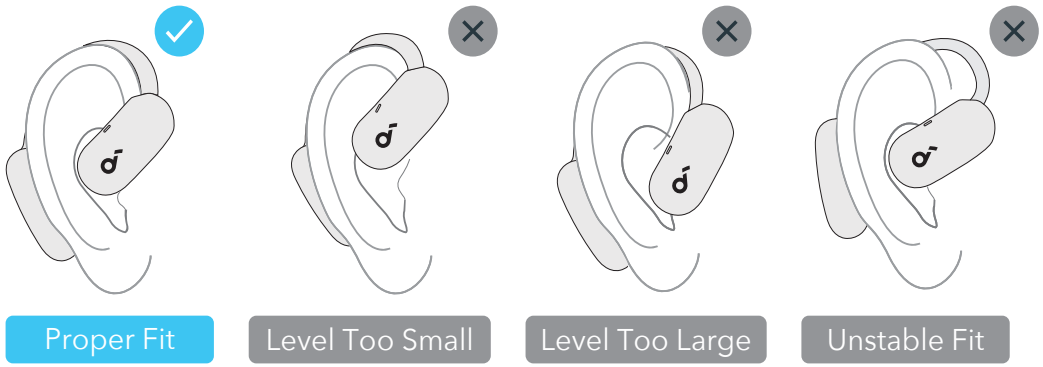


2. Rotate the ear hooks along your outer ear for proper positioning.

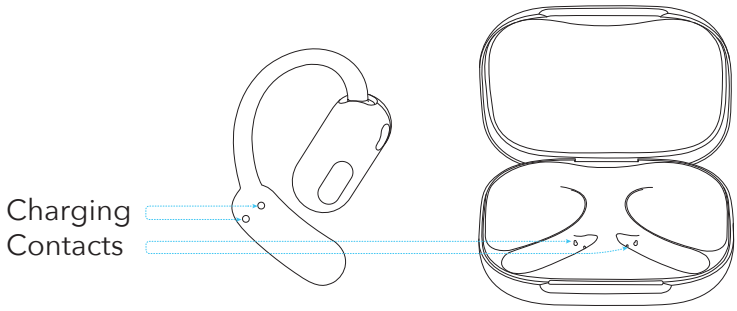


3. After putting on the earbuds, you can slide the ear hooks back and forth between four levels until you find the most comfortable and secure fit.

Ear Hook Position Guide



How to Clean



After each use, wipe the earbuds with a soft, dry cloth and clean the charging contacts with a cotton swab to prevent charging and power-off issues caused by sweat accumulation.

AI ASSISTANT

Before Use:

- The images provided are for illustration purposes only. Please refer to the actual product for accurate usage.
- Uninstall the soundcore app on your device and download the latest version.
- The AI assistant prioritizes your privacy and data security.
- The AI assistant cannot open or control third-party apps (e.g., Contacts, Phone, Messages, Music, Video).
- To use the AI assistant, download the soundcore app and keep it connected to your earbuds. For Android, adjust your system settings to ensure the app runs in the background.
- AI-generated response is for reference only and may contain inaccurate information, especially on political or other sensitive topics. Please use your discretion and judgment.

What Anka Can Do for You

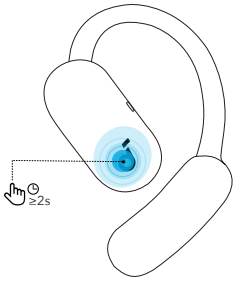
Function	What It Does	Example Command (Say the following to Anka after activating with "Hey Anka")
Answering Questions	Your portable encyclopedia—ask any question anytime.	"Why do giraffes have such long necks."
Casual Conversation	Chat with you like a friend and help you relax.	"Tell me a joke."
Information Aggregation	Provides you with daily news and updates.	"Tell me some tech news for today."
Information Lookup	Check the weather, the latest match scores and more.	"What's the weather like in Shenzhen today? Will I need an umbrella when going out?"
Activate AI Real-time Translation	Starts real-time translation using voice control.	"Start real-time translation."
Music Control	Control music playback, pause, volume and more by voice.	"Set the volume to 60%."

NOTE:
Some voice commands may not work due to app limitations.

How to Access the Feature
There are four ways to access Anka AI Assistant:

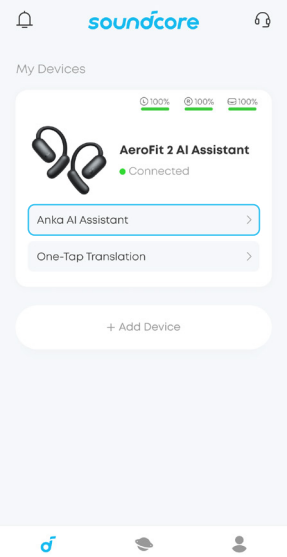
Method 1: Say "**Hey Anka**" to activate the AI assistant without unlocking your phone. Anka requires the app to remain active in the background on non-iOS devices due to system settings.

NOTE:
The "**Hey Anka**" command cannot be customized.

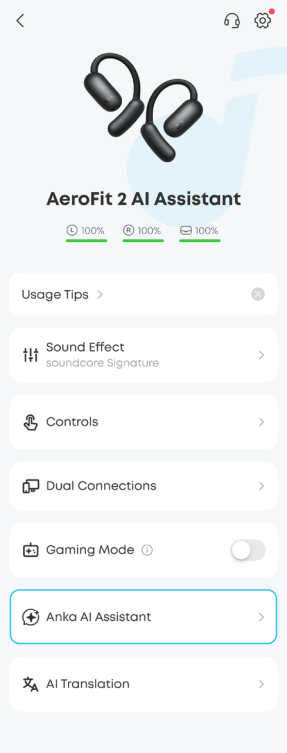


Touch Control Area

Method 2: If you prefer not to use "**Hey Anka**", simply hold the touch-control area on either earbud for two seconds. When you hear the prompt, you can speak to Anka.



Method 3: In the soundcore app, go to **My Devices >Anka AI Assistant**. Make sure your earbuds are connected to the app.



Method 4: In the soundcore app, go to the AeroFit 2 AI Assistant page, then tap **Anka AI Assistant**. Make sure your earbuds are connected to the app.

AI TRANSLATION

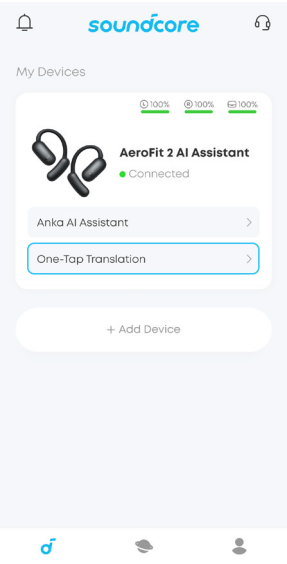
Before Use:

- Make sure your phone is connected to the app when using AI translation.
- Disable Dual Connections.

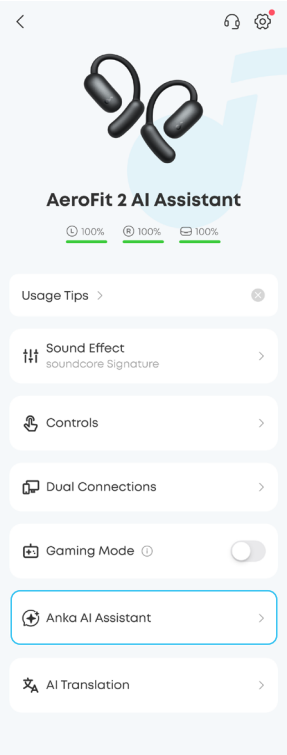
1. Real-Time Translation

There are three ways to access Real-Time Translation:

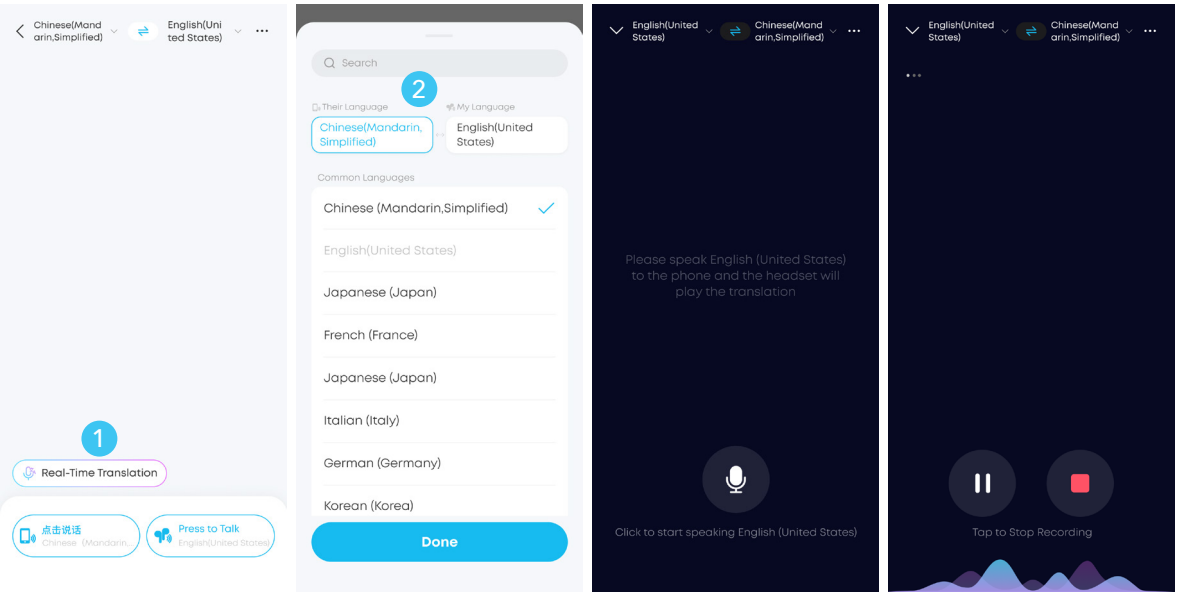
Method 1: Say "Hey Anka" without unlocking your phone, wait for the prompt, and then say "Start translation" to begin. Anka requires the app to remain active in the background on non-iOS devices due to system settings.



Method 2: In the soundcore app, go to **My Devices** > **One-Tap Translation**. Make sure your earbuds are connected to the app.



Method 3: In the soundcore app, go to the AeroFit 2 AI Assistant page, then tap Anka AI Assistant at the bottom. Make sure your earbuds are connected to the app.

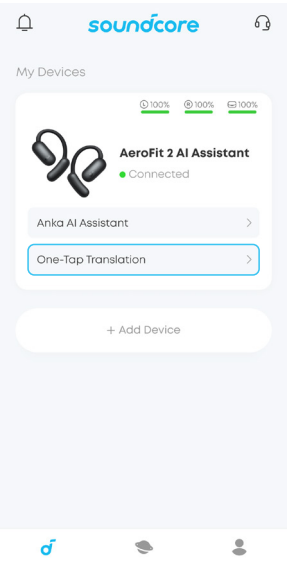


The translation is displayed in real time in the app.

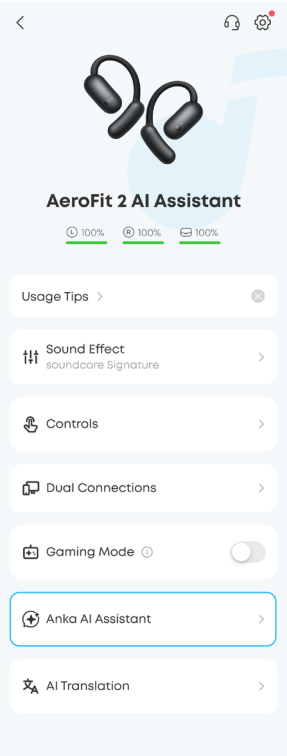
1. Tap Real-Time Translation.
2. Tap the language section at the top of the page, then select Their Language and My Language.
3. Tap the microphone button to start recording. Tap the left button to pause, and the right button to exit Real-Time Translation.

Face-to-Face Translation

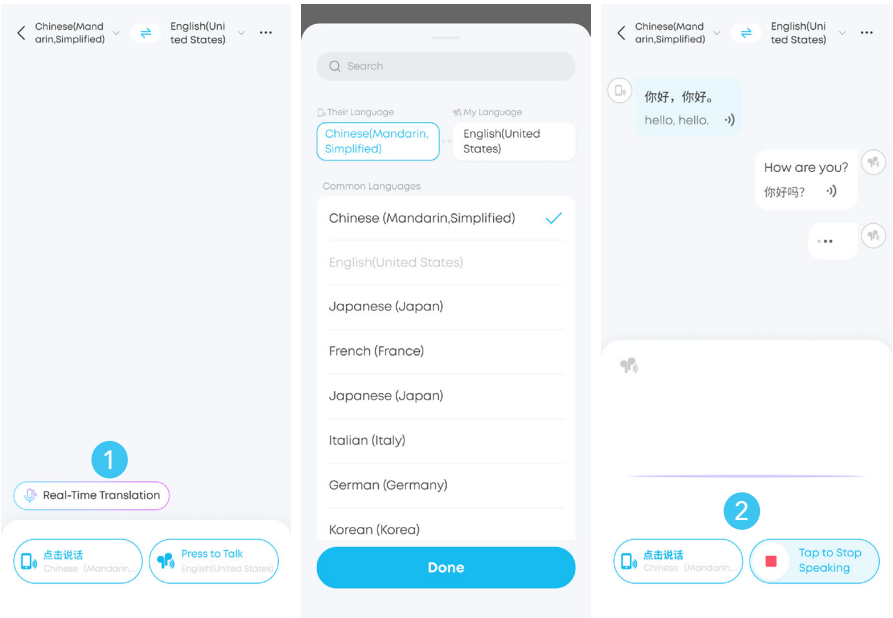
There are two ways to access Face-to-Face Translation:



Method 1: Tap One-Tap Translation on the My Devices page.



Method 2: On the AeroFit 2 AI Assistant page, tap AI Translation at the bottom.

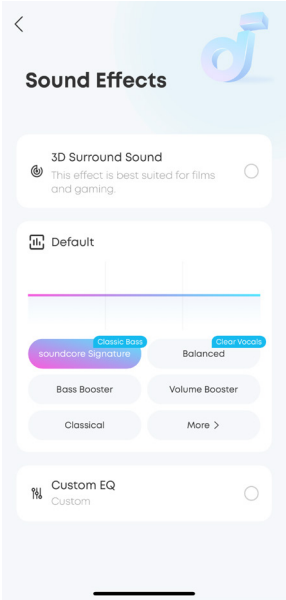


1. Tap the language section at the top of the page, then select Their Language and My Language.
2. Tap the bottom-right button and speak into your earbuds. The translation will play through your phone.
3. Tap the bottom-left button and speak into your phone. The translation will play through your earbuds.

NOTE:

Supports real-time translation for conversations in 100 languages.

SOUND EFFECTS

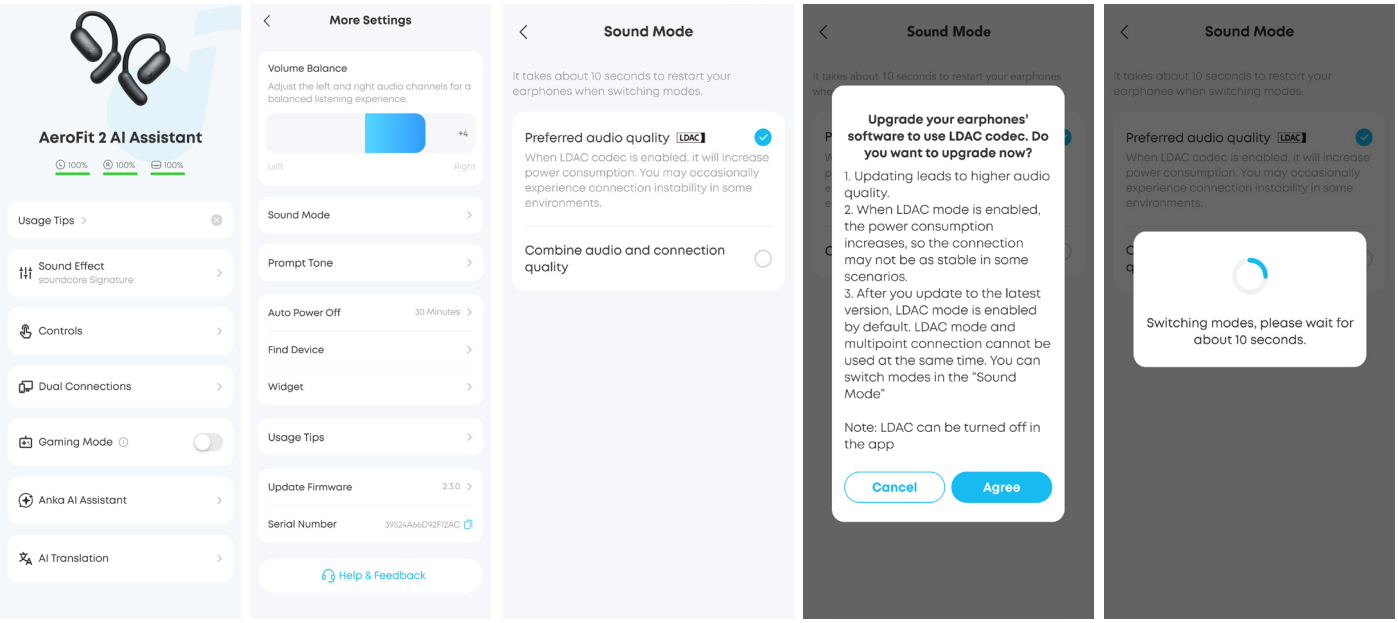


In the soundcore app, the default sound effect is "soundcore Signature," a special preset recommended by the soundcore team. You can also choose from 22 EQ presets to match your scenarios and preferences.

Additionally, you can create your own sound profile by adjusting the eight sliders in Custom EQ.

LDAC

To use the LDAC codec, use devices running Android 8.0 or later.
LDAC offers higher sound quality but uses more power, which may reduce battery life.
For a stable Bluetooth connection, enable LDAC in low-interference environments.
UI images are for illustrative purposes only; actual display may vary by software version.



In the soundcore app:

1. Select **Sound Mode**.
2. Tap **Preferred audio quality**.
3. Tap **Agree** to proceed.
4. Switching audio codecs takes about 10 seconds. You may be prompted to update the firmware if a new version is available.

CONTROLS

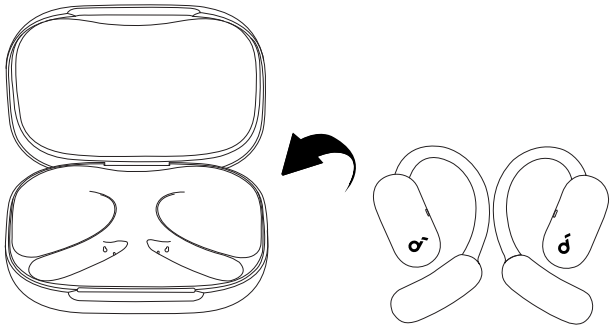
The table below shows the default touch control settings.

		Using Dual Earbuds	Using Single Earbud
	Play / Pause Audio	Double tap (R)	Double tap
	Play the Next Track	Double tap (L)	\
	Answer a Call	Double Tap (L/R)	Double tap
	Reject a Call / End a Call	Hold for Two Seconds (L/R)	Hold for Two Seconds
	Activate AI Assistant	Hold for Two Seconds (L/R)	Hold for Two Seconds

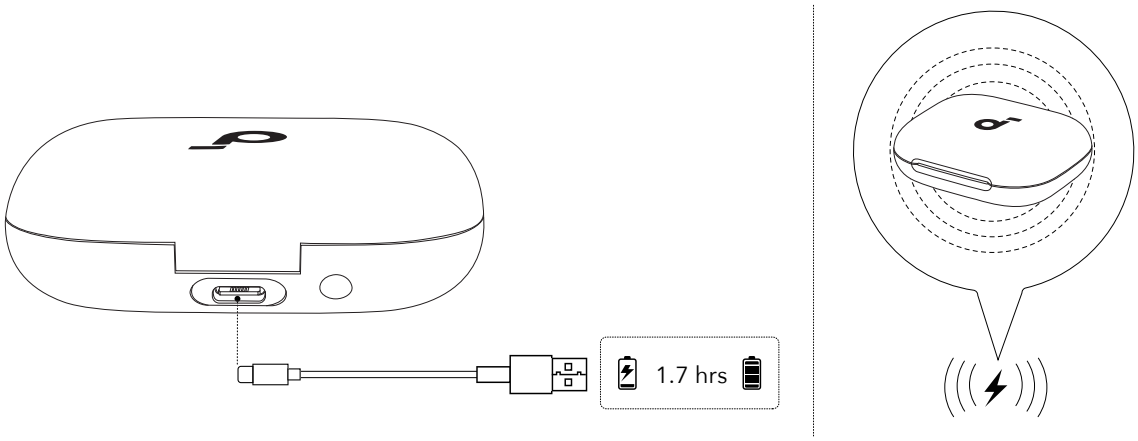
Customize Touch Controls via the soundcore App

Access Controls on the home page to customize touch control options. You can adjust the volume, skip songs, play or pause audio, and activate the voice assistant with touch controls.

CHARGING

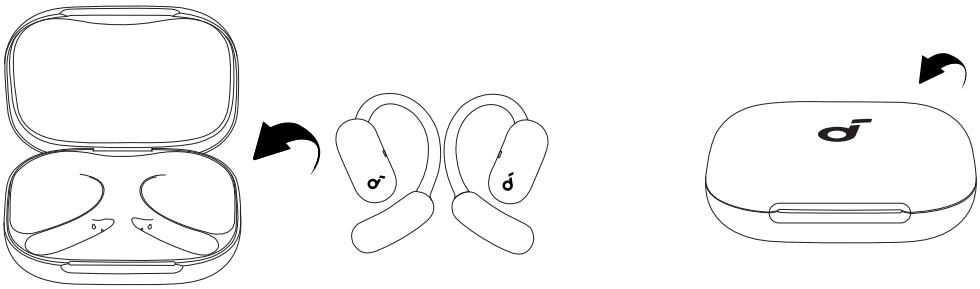


1. Place the earbuds in the charging case and close it.
- Ensure the earbuds and the USB-C charging port are fully dry before charging.



2. Connect the charging case to a power supply using the provided USB-C charging cable. Alternatively, for wireless charging, place the charging box at the center of your wireless charger.
- Recharging the charging case takes 1.7 hours via cable and 2.6 hours via wireless charging.

POWERING OFF

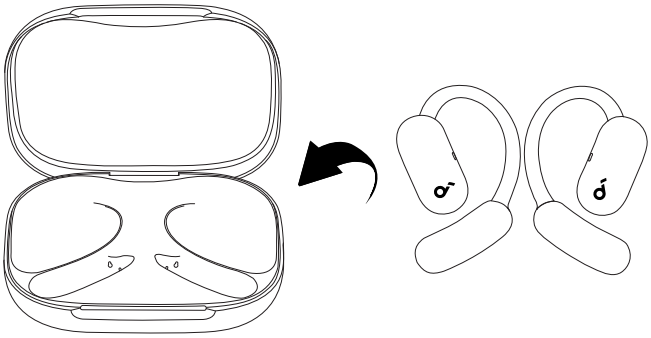


To power off, return both earbuds to the charging case and close the case.

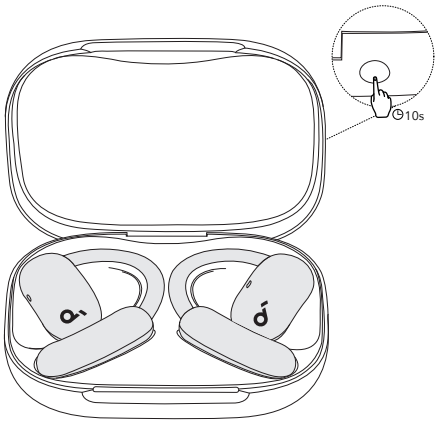
NOTE:
The earbuds will automatically power off after 30 minutes if they are not connected. The duration can be customized in the soundcore app.

RESET

Reset the earbuds if they have issues pairing with each other or with other devices.



1. Return the earbuds to the charging case and leave the case open.



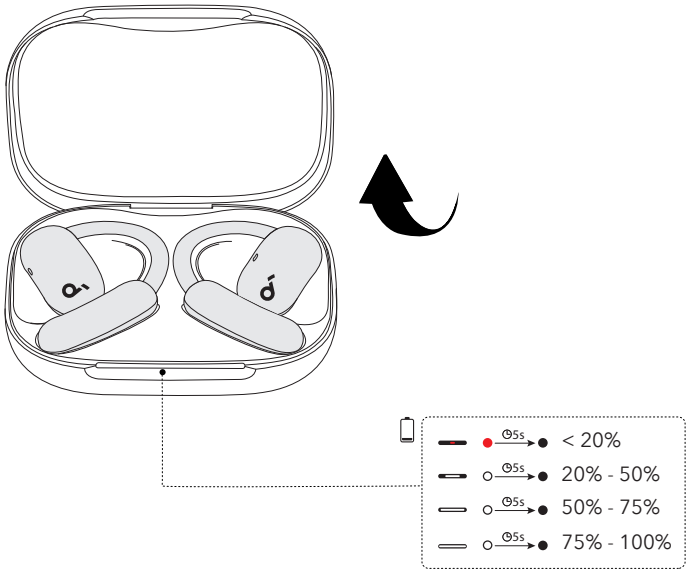
2. Press and hold the charging case button for 10 seconds until the LED light strip flashes white quickly three times, ndicating a successful reset.

LED LIGHT GUIDE

	Flashing white rapidly		Flashing red slowly
	Flashing white slowly	●	Steady red
○	Steady white	●	Light off

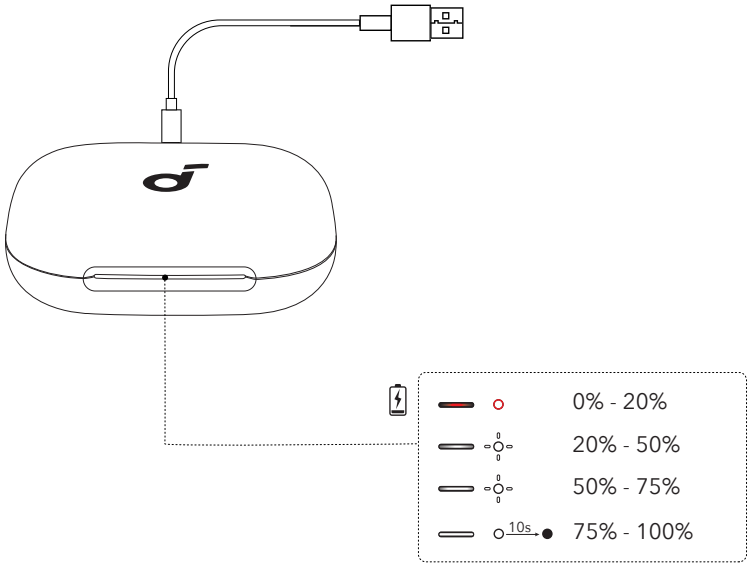
Checking the Battery Level

When you open the charging case, the LED light strip will indicate the remaining battery level of the case.



Checking the Charging Status

When you connect the charging case to a power source, the LED light strip will display the charging status:



FIRMWARE UPDATE

When the earbuds are connected to the app, you will be notified of available firmware updates. Keep the earbuds in the charging case with the case open until the update is complete. Avoid using earbuds during the process.

SPECS

Specifications are subject to change without notice.

Input	5V ⎓ 1.2A
Output	5V ⎓ 0.42A (0.21A per port)
Battery capacity	750mAh
Charging time	Earbuds: 1 Hour Charging Case: Wired Charging: 1.7 Hours (Case), 2.2 Hours (Case and Earbuds) Wireless Charging: 2.6 Hours (Case and Earbuds)
Driver unit	20*11.5mm
Frequency response	20~20kHz (20~40kHz in LDAC Mode)
Impedance	16Ω
Waterproof rating (earbuds)	IP55
Bluetooth version	5.4

CUSTOMER SERVICE

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+82 1666-8470 (한국)
+971 8000320817 (UAE)
+966 8008500030 (KSA)
+965 22069086 (Kuwait)
+20 8000000826 (Egypt)
+61 3 8331 4800 (Australia)
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+8 (800) 511-86-23 (Russia)
000-8000-504-414 (India)

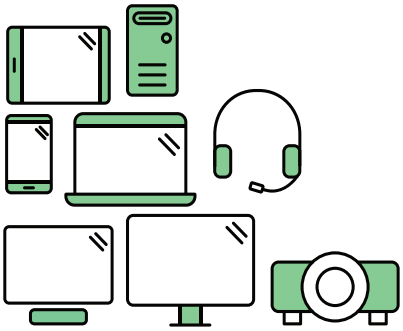
Note: The 'x' of SN Code: xxxxxxxxxxxxxxxx is a variable, see below table.

Variable 'x'	Range of variable	Content
Eighth	8,9,A,B,C...	Denotes the year, 8 means 2018, 9 means 2019, A means 2020, B means 2021, C means 2022, and so on.
Ninth and tenth	01,02,03...	Denotes weeks, 01 means the first week in this year, 02 means the secondary week in this year, and so on.
Eleventh	1-7	Denotes date, 1 means Monday, 2 means Tuesday..., 7 means Sunday and so on.
The last five	00001-99999	Denotes serial No.

Hereby, Anker Innovations Limited declares that this device is in compliance with The Product Security and Telecommunications Infrastructure (Security Requirements for Relevant Connectable Products) Regulations 2023. For the Statement of Compliance, visit the website: https://uk.soundcore.com/pages/psti-related.

A third-party certification according to ISO 14024

Toward sustainable IT products



Say hello to a more sustainable product

IT products are associated with a wide range of sustainability risks throughout their life cycle. Human rights violations are common in the factories. Harmful substances are used both in products and their manufacture. Products can often have a short lifespan because of poor ergonomics, low quality and when they are not able to be repaired or upgraded.

This product is a better choice. It meets all the criteria in TCO Certified, the world's most comprehensive sustainability certification for IT products. Thank you for making a responsible product choice, that help drive progress towards a more sustainable future!

Criteria in TCO Certified have a life-cycle perspective and balance environmental and social responsibility. Conformity is verified by independent and approved verifiers that specialize in IT products, social responsibility or other sustainability issues. Verification is done both before and after the certificate is issued, covering the entire validity period. The process also includes ensuring that corrective actions are implemented in all cases of factory non-conformities. And last but not least, to make sure that the certification and independent verification is accurate, both TCO Certified and the verifiers are reviewed regularly.

Want to know more?

Read information about TCO Certified, full criteria documents, news and updates at **tcocertified.com.** On the website you'll also find our Product Finder, which presents a complete, searchable listing of certified products.